

Opulentus visa consultancy kick starts consumer support

If there's any visa agency that has a dedicated complaints care, it has to be Opulentus Immigration Services Pvt Ltd. Established more than a decade ago, Opulentus is a name that has become synonymous to visa processing in many European and Asian countries and in some parts of the United States besides Australia.

Why Opulentus complaints?

You must be wondering why Opulentus has started something called as Opulentus complaints desk. If that's your question, then let us tell you as to what actually prompted us to do so.

As Opulentus started spreading its wings across the globes offering world class immigration related services, some of our alleged competitors who thought of bringing us down are allegedly promoting some derogatory messages against us.

Such messages on other forums include—grievance against visa processing, visa rejection, giving fee to some third party etc.

While we made every effort to get in touch with those who posted such messages, we were not sure-in the first step-whether they are actually our clients who posted such messages.

Opulentus complaints desk, is therefore established, and invite all such clients who have any issues, problems or seek any resolution to approach Opulentus complaints at complaints@opulentuz.com .

All such complaints received would be examined carefully by a team of highly skilled immigration experts, who have knowledge in processing visas to almost every country. The team would even consist of career counselors and legal experts.

After the nature of the complaint is ascertained, Opulentus complaints would write back to the client on the appropriate resolution or if it requires further cooperation to solve the problem of the client.

In case wherein a client is taken for a ride by the third party, after receiving such complaints, Opulentus complaints desk would appeal to the client to further get in touch with that third party but inform us as well as to when and where you would meet that person. Once that miscreant gets in touch with you, we would track him down and hand over him to the police after which you would get the money from that person through legal process.

Therefore, don't hesitate to email Opulentus complaints desk if you have any issue. We would resolve the problem to your satisfaction.