

# Opulentus – Recognized immigration consultant in dealing client complaints

People interested to immigrate overseas for either work or studies have to apply for a visa and have to be granted it.



Highly experienced and approved immigration consultants can facilitate the process of immigration from the beginning to end. Opulentus has gained reputation for its quality and efficient solutions provided to its clients ever since its initiation in 2001. Opulentus has its branch offices in Delhi, Bangalore, Hyderabad, Chennai, Ahmadabad, Pune and Mumbai.

People aspire to visit foreign locations for various reasons such as education, business, work, investment, tourism visiting friends or families etc. Opulentus denotes a business capable of handling various immigration needs of its customers.

Visa application forms may differ based on the period and purpose of the stay in the country. Experienced consultants at Opulentus can provide the best possible solutions that will have its impact on the approval of the visa.

We face complaints from the clients in spite of delivering superior services to our clients. **Opulentus maintains a complaints desk that manages client's complaints that are authentic.** Clients are expected to provide required details to help us deal with the complaints easily.

Client Complaints are dealt on priority. We accept our mistakes and pay attention to the client and try to understand them in client's aspect. We try to analyze at what stage we went wrong and try to avoid repeating the same. Opulentus has gained good name for the way it deals with the complaints.

Apart from complaints, Opulentus also publishes compliments from its clients as testimonials and success stories as reviews. The indicate our success rate.