

# Opulentus certified professionals figure out immigration issues of common people

When immigration term sounded Greek and Latin to many prospective migrants to different countries, **Opulentus rolled up its shutters to act on behalf of the people who would like to migrate overseas for education or career.** As years passed, stringent immigration laws came into place to avoid potential immigrants.

Given these challenges, **Opulentus started a dedicated desk to address the concerns of the common people who are unaware of the latest updates on immigration matters and stuff like that.** Named Opulentus service desk, it was later rechristened to Opulentus complaints desk.

Opulentus complaints desk looks into the third tier requests, concerns and grievances. As Opulentus team will be busy processing applications and may not duly attend to personal requests or concerns, it has handed over this job to Opulentus complaints desk.

Opulentus clients or people who have apprehension on visa processing, who would like to bring something to the immediate attention of Opulentus can simply write to Opulentus complaints desk at [complaints@opulentuz.com](mailto:complaints@opulentuz.com).

The team of experts at Opulentus will address these concerns on a priority basis and get back to you. If time is required to look into issues such as delay in processing of visa or bribing any of the staff members, Opulentus complaints desk would seek some time from the client. Accordingly, the team would follow up on the same and get back in ten working days to client's satisfaction.

In case, a complaint is found to be a threat that aims to bring down the business of Opulentus, legal team would plunge into the action to follow the due process of law.